



INTERNATIONAL TELECOMMUNICATION UNION

ITU-T

I.350

TELECOMMUNICATION
STANDARDIZATION SECTOR
OF ITU

(03/93)

**INTEGRATED SERVICES DIGITAL
NETWORK (ISDN)**

OVERALL NETWORK ASPECTS AND FUNCTIONS

**GENERAL ASPECTS OF QUALITY OF
SERVICE AND NETWORK PERFORMANCE
IN DIGITAL NETWORKS, INCLUDING ISDNs**

ITU-T Recommendation I.350

(Previously "CCITT Recommendation")

FOREWORD

The ITU Telecommunication Standardization Sector (ITU-T) is a permanent organ of the International Telecommunication Union. The ITU-T is responsible for studying technical, operating and tariff questions and issuing Recommendations on them with a view to standardizing telecommunications on a worldwide basis.

The World Telecommunication Standardization Conference (WTSC), which meets every four years, established the topics for study by the ITU-T Study Groups which, in their turn, produce Recommendations on these topics.

ITU-T Recommendation I.350 was revised by the ITU-T Study Group XVIII (1988-1993) and was approved by the WTSC (Helsinki, March 1-12, 1993).

NOTES

1 As a consequence of a reform process within the International Telecommunication Union (ITU), the CCITT ceased to exist as of 28 February 1993. In its place, the ITU Telecommunication Standardization Sector (ITU-T) was created as of 1 March 1993. Similarly, in this reform process, the CCIR and the IFRB have been replaced by the Radiocommunication Sector.

In order not to delay publication of this Recommendation, no change has been made in the text to references containing the acronyms "CCITT, CCIR or IFRB" or their associated entities such as Plenary Assembly, Secretariat, etc. Future editions of this Recommendation will contain the proper terminology related to the new ITU structure.

2 In this Recommendation, the expression "Administration" is used for conciseness to indicate both a telecommunication administration and a recognized operating agency.

CONTENTS

	<i>Page</i>
1 General.....	1
1.1 Purpose of Recommendation	1
1.2 Description of Quality of Service (QOS) and Network Performance (NP)	1
2 Purpose of QOS and NP.....	1
2.1 General.....	1
2.2 Purpose of QOS	2
2.3 Purpose of NP	2
3 Principles for the development of QOS and NP parameters and values.....	2
3.1 General principles.....	2
3.2 QOS principles	4
3.3 NP principles	5
3.4 Primary and derived performance parameters	5
4 Generic performance parameters.....	5
Annex A – Method of identifying parameters	6
A.1 The matrix approach.....	6
A.2 3 × 3 matrix approach for network performance.....	6
A.3 3 × 3 matrix approach for QOS	7
A.4 Description of the basic communication functions.....	7
A.5 Description of the performance	8
Annex B – Relationship between generic and possible specific QOS and NP parameters.....	8